



Evaluating an integrated care programme for frail elderly using Multi-Criteria Decision Analysis

The design of a case study in SELFIE

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Background

- Elderly are stimulated to live independently at home for as long as possible, with the support of primary care, home care providers, and informal caregivers
- Rising need for integrated care programmes for frail elderly
- Reimbursement decisions remain difficult → decision-makers require evidence on the effectiveness
- Methodological challenges in measuring (cost-)effectiveness

Methodological challenges

- Complex interventions
- No randomization possible
- Multiple outcomes important
- Target group: frail elderly
- Difficult to find a control group

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- No randomization
 - Hard to identify elderly that are just as frail

Aim

- To provide an innovative study design to evaluate an integrated care programme for frail elderly
- Case study: Care Chain Frail Elderly in Southeast Brabant

The CCFE aims to support frail elderly by delivering individualised, integrated care, so that elderly can live at home independently.

Methods (1)

Multi-criteria decision analysis (MCDA)

- Method to aid decision-making that makes the impact that multiple criteria have on a decision, and their relative importance, explicit.
- Suited for complex interventions where multiple, sometimes conflicting, criteria play a role, such as integrated care
- **Goal:** to improve transparency, credibility, acceptability, and accountability of the decision-making process.

Methods (2)

7 steps in MCDA:

- 1) Understanding the programme and decision context
- 2) Identify and structure outcomes
- 3) Determine the *performance* on outcomes
- 4) Determine the *weights* of the outcomes
- 5) Create an overall value score
- 6) Perform sensitivity analyses
- 7) Interpret results

Step 1: Understanding the programme and decision context (1 – theory)

- Understand the intervention – in theory and in practice
 - Method: Thick description
- Results:
 - Extensive description of the intervention and the macro level context;
 - Results inform the study design;
 - Stakeholders identified relevant to decision making;
 - Decisions are related to reimbursement, continuation, and/or wider implementation.

5P
patients
partners
professionals
payers
policy makers

1) Decision context

2) Identify outcomes

3) Performance on outcomes

4) Weights of the outcomes

5) Overall value score

6) Sensitivity analyses

7) Interpret results



Step 1: Understanding the programme and decision context (2 – case study)

- Thick description report (see: www.selfie2020.eu/publications)

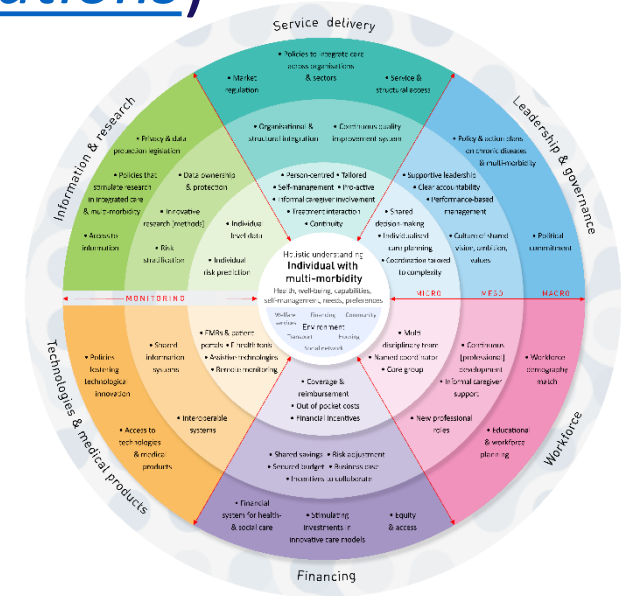
- Macro level description
- Document analyses and interviews with stakeholders

- Example theory vs. practice:

- Patient present at multidisciplinary team meeting

- Example understanding decisions regarding sustainability:

- Discussions continuation + wider implementation financing: bundled payment



1) Decision context

2) Identify outcomes

3) Performance on outcomes

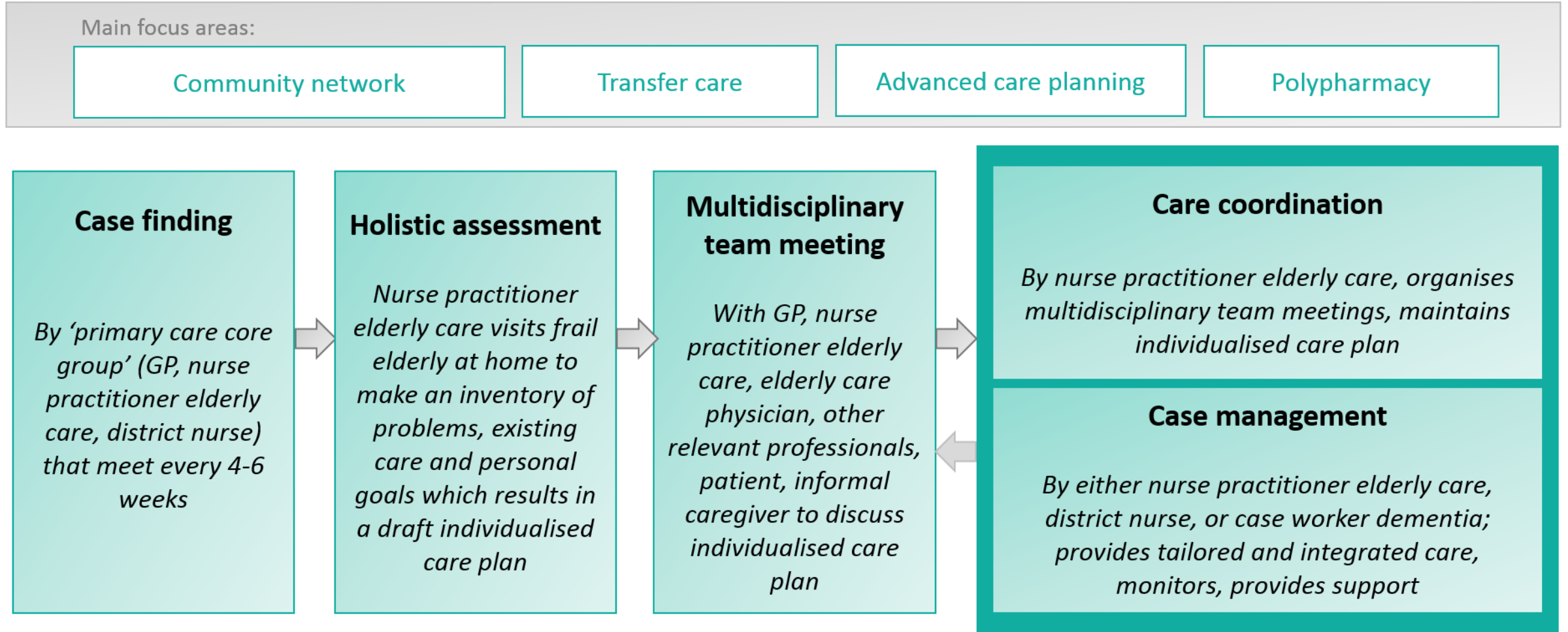
4) Weights of the outcomes

5) Overall value score

6) Sensitivity analyses

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Care Chain Frail Elderly – care process



1) Decision context

2) Identify outcomes

3) Performance on outcomes

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Step 2: Identify and structure outcomes

| Triple aim | Outcomes | |
|---------------------|---|--|
| | Core set | |
| Health & well-being | Physical functioning Psychological well-being Social relations & participation Enjoyment of life Resilience | |
| Experience | Person-centeredness Continuity of care | |
| Costs | Total health- and social care costs | |

1) Decision context

2) Identify outcomes

3) *Performance on outcomes*

4) *Weights of the outcomes*

5) Overall value score

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7) Interpret results

Step 3: Determine the *performance* on the outcomes (1)

- Quasi-experimental studies with intervention + control group
- Outcomes measured with SELFIE questionnaire



1) Decision context

2) Identify outcomes

3) *Performance on outcomes*

4) *Weights of the outcomes*

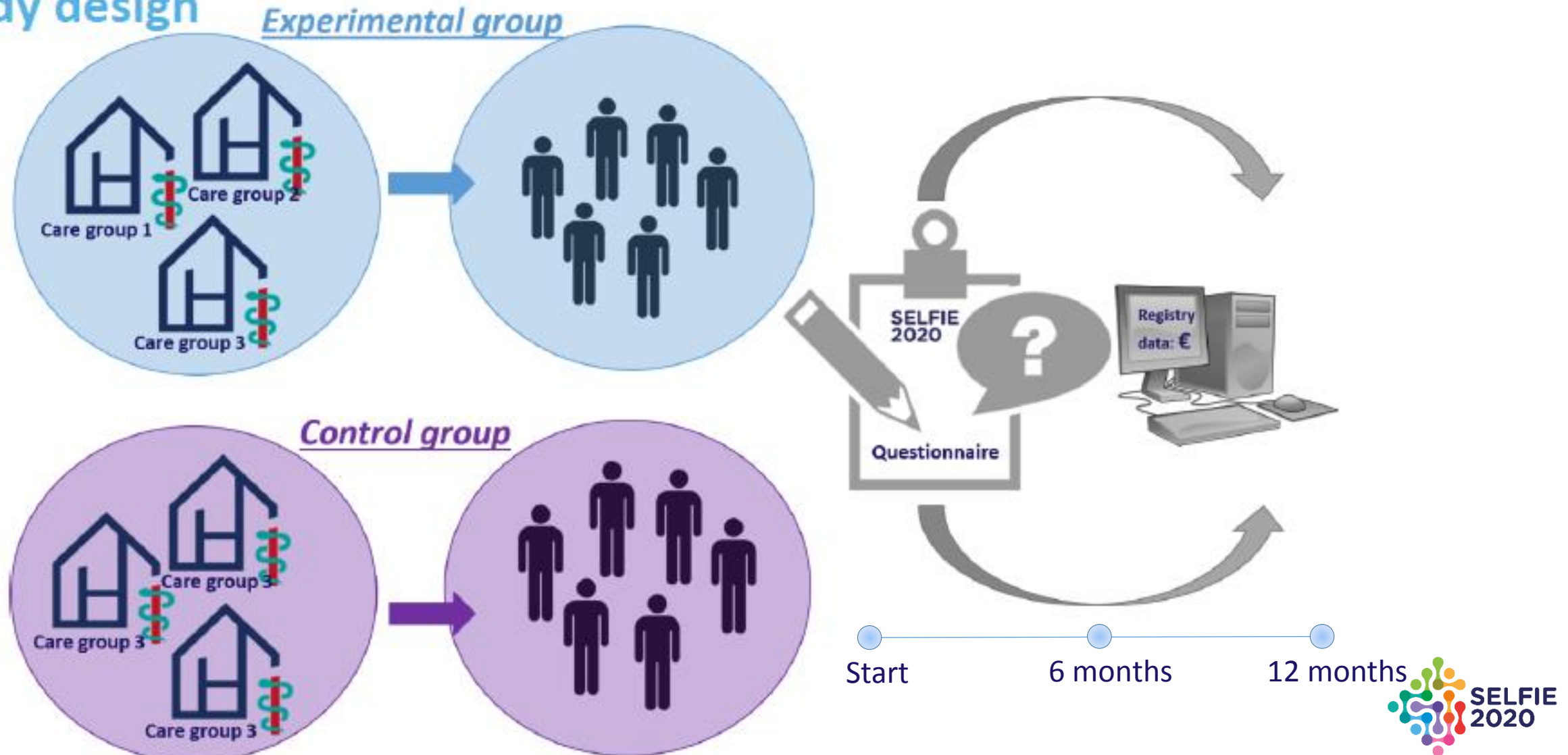
5) Overall value score

6) Sensitivity analyses

7) Interpret results

Step 3: Determine the *performance* on the outcomes (2)

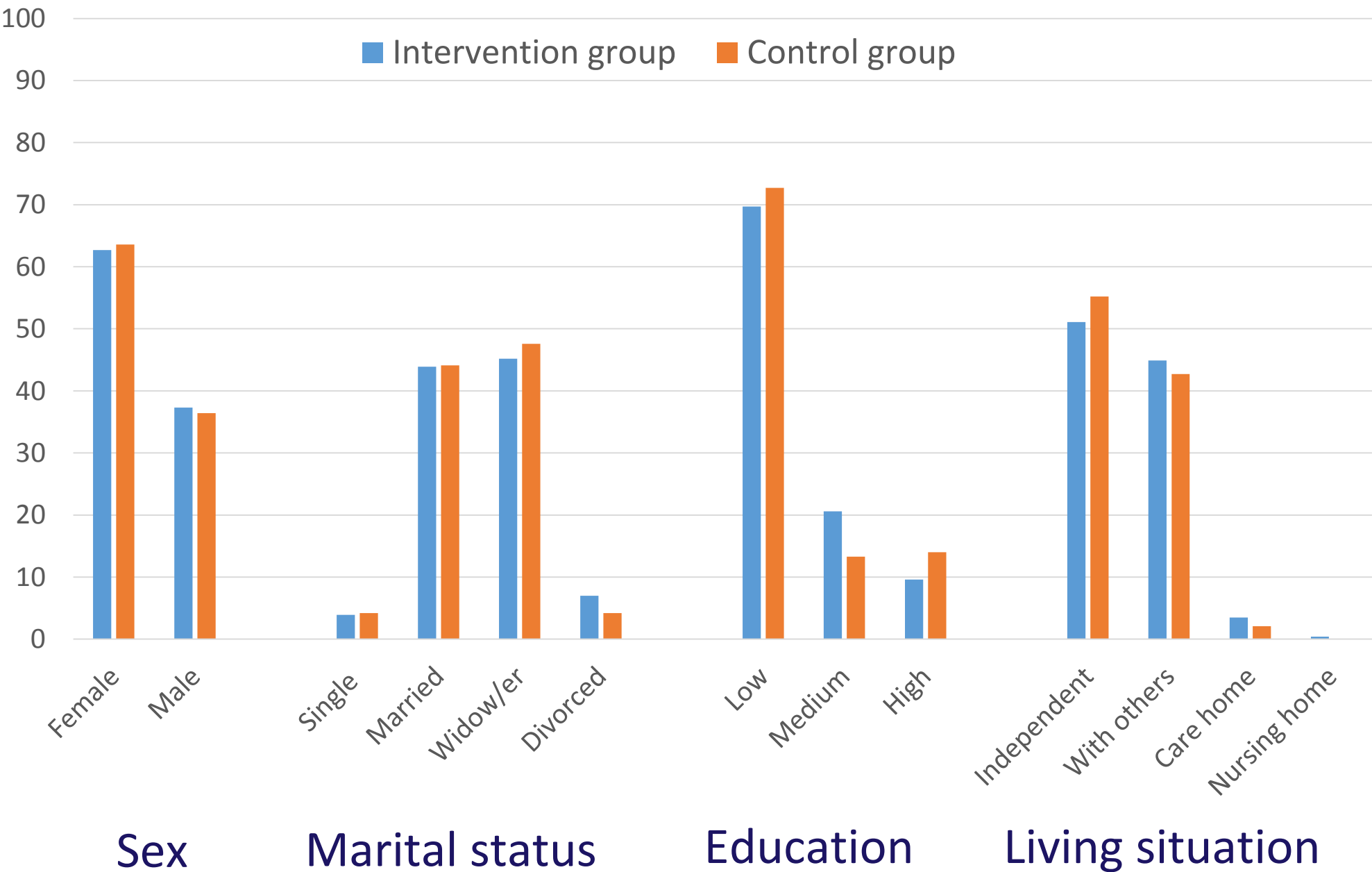
Study design



Step 3: Baseline results

| | | Intervention (n=228) | Control (n=143) | P-value |
|---------------------------------|------------------|----------------------|-----------------|---------|
| Female | <i>N (%)</i> | 143 (62.7%) | 91 (63.6%) | .859 |
| Age | <i>Mean (SD)</i> | 84 (6.3) | 85 (5.7) | .098 |
| | <i>Min-Max</i> | 67-98 | 71-100 | |
| Method of administering | | | | .577 |
| Telephone | <i>N (%)</i> | 14 (6.1 %) | 11 (7.7%) | |
| Home visit | <i>N (%)</i> | 212 (93.0%) | 132 (92.3%) | |
| On paper | <i>N (%)</i> | 2 (0.9%) | - | |
| Marital status | | | | .729 |
| Singe (never married) | <i>N (%)</i> | 9 (3.9%) | 6 (4.2%) | |
| Married / Long-term rel. | <i>N (%)</i> | 100 (43.9%) | 63 (44.1%) | |
| Widow / widower | <i>N (%)</i> | 103 (45.2%) | 68 (47.6%) | |
| Divorced | <i>N (%)</i> | 16 (7.0%) | 6 (4.2%) | |
| Living situation | | | | .655 |
| Independent, alone | <i>N (%)</i> | 116 (51.1%) | 79 (55.2%) | |
| With others (partner, children) | <i>N (%)</i> | 102 (44.9%) | 61 (42.7%) | |
| (Residential) Care home | <i>N (%)</i> | 8 (3.5%) | 3 (2.1%) | |
| Nursing home | <i>N (%)</i> | 1 (0.4%) | - | |
| Education | | | | .778 |
| Low | <i>N (%)</i> | 159 (69.7%) | 104 (72.7%) | |
| Medium | <i>N (%)</i> | 47 (20.6%) | 19 (13.3%) | |
| High | <i>N (%)</i> | 22 (9.6%) | 20 (14%) | |
| Smoking | | | | .184 |
| Current smoker | <i>N (%)</i> | 33 (14.5%) | 12 (8.4%) | |
| Ex-smoker | <i>N (%)</i> | 112 (49.1%) | 71 (49.7%) | |
| Never smoker | <i>N (%)</i> | 83 (36.4%) | 60 (42.0%) | |

Step 3: Baseline results

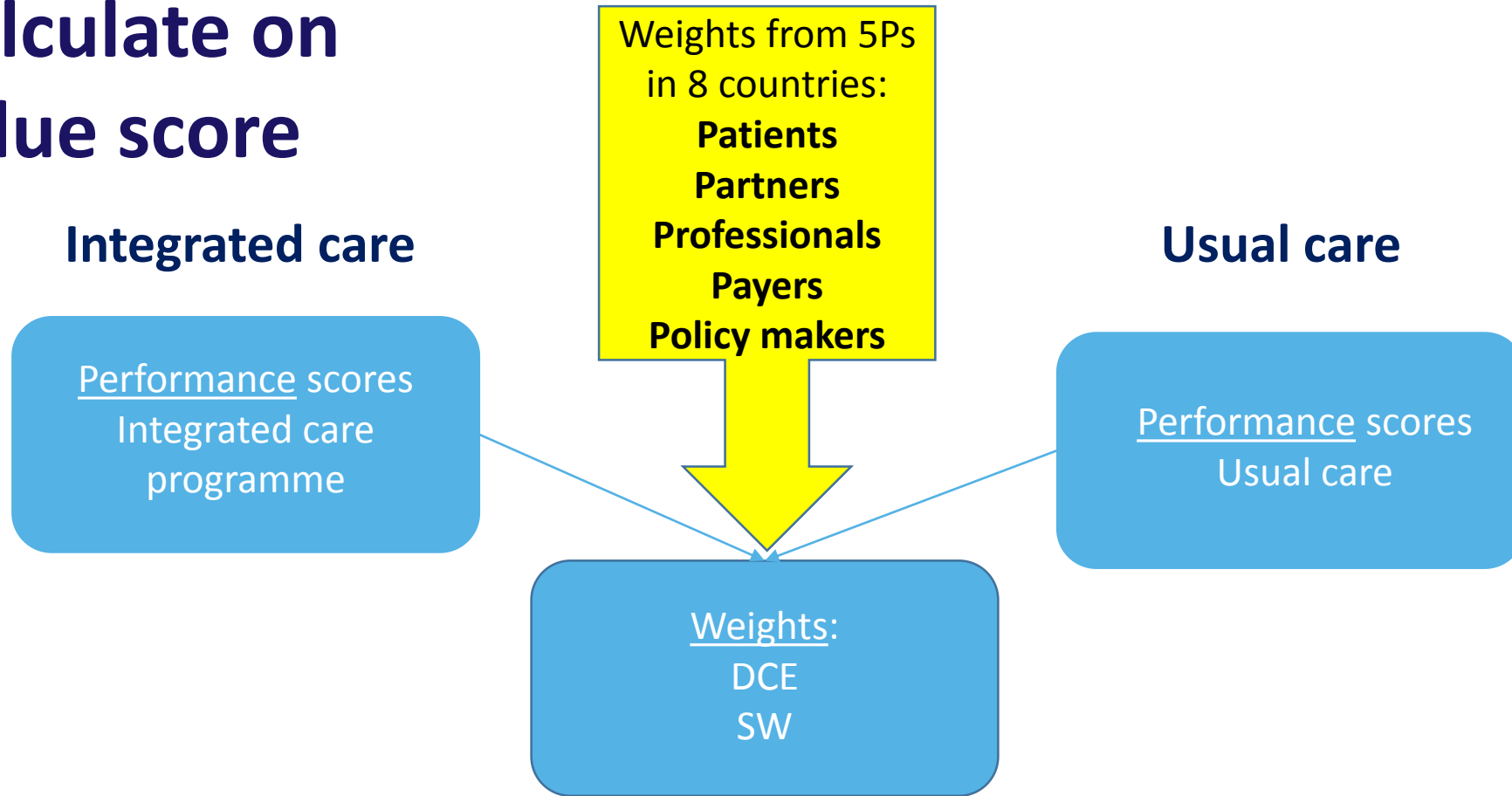


Step 4: Determine the *weights* of the outcomes



- Discrete Choice Experiments and Swing Weighting
- Sets of weights for the core set:
 - Each of the 8 SELFIE countries
 - Each 5P stakeholder group (patients, partners, professionals, payers, policy makers)
- Weight-sets can be compared between stakeholder types and countries/regions
- **Weights will be included in an online MCDA-tool → can be used in future evaluations!**

Step 5: Calculate on overall value score



1) Decision context

2) Identify outcomes

3) *Performance* on
outcomes

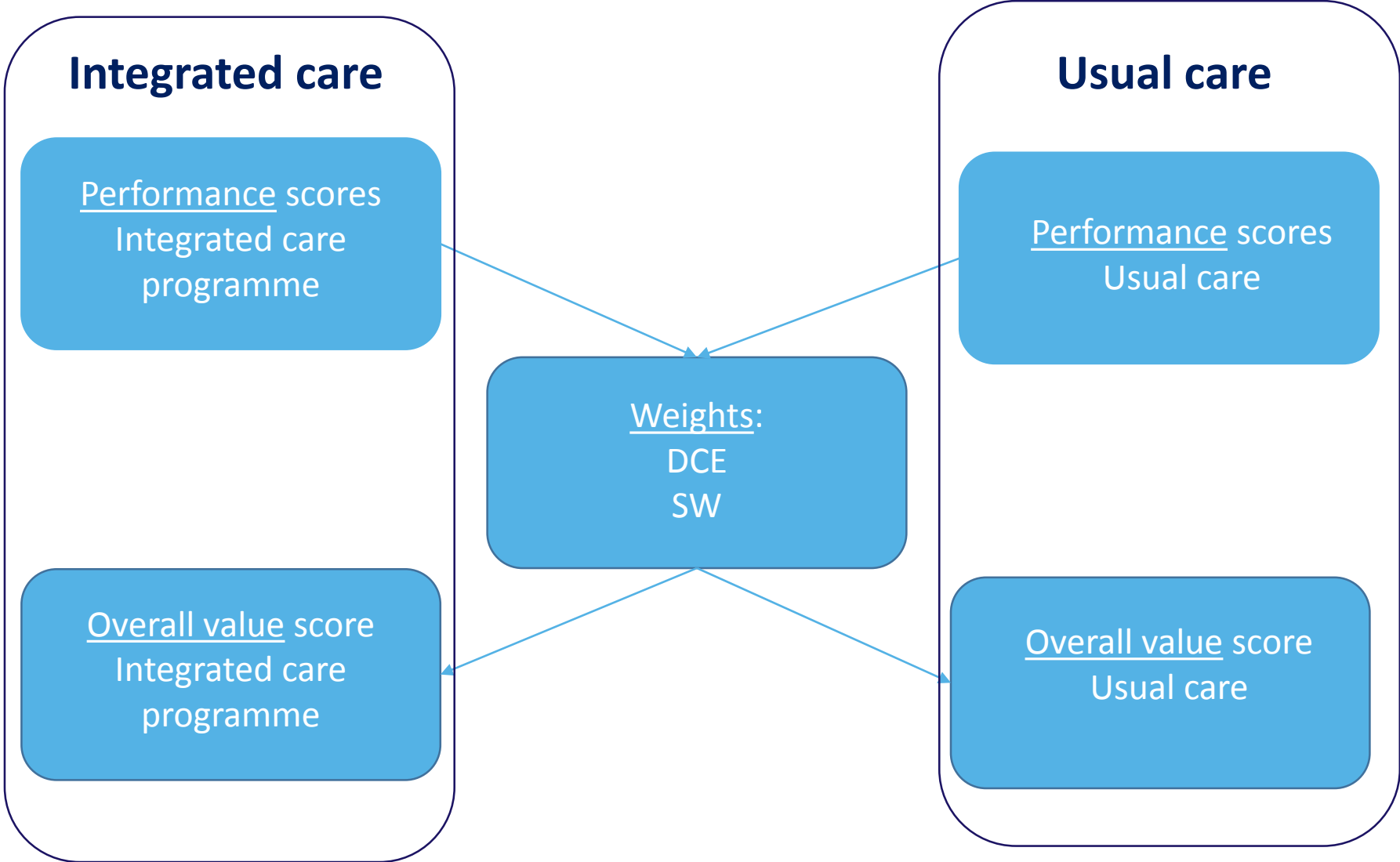
4) *Weights* of the
outcomes

5) Overall value
score

6) Sensitivity
analyses

7) Interpret results

Step 5: Calculate on overall value score



Step 6+7: Sensitivity analyses and interpreting results

Future steps

- Sensitivity analyses to address uncertainty
- Interpretation of results in national stakeholder workshops:
 - Differences between perspectives
 - Impact of relative importance of outcomes

Conclusion

- MCDA is a feasible method to evaluate integrated care programmes for frail elderly;
- MCDA contributes to evidence-informed deliberate decision-making. It improves transparency, consistency and accountability of decisions.
- *Paper MCDA methodology underway*

Thanks for your attention!

Questions?

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